



GLASS SCALE METROLOGY

ISO/IEC 17025 Quality Policy

Glass Scale Metrology is committed to continual improvement of processes and services to achieve ongoing customer satisfaction. It is therefore our policy to:

- Consistently provide quality dimensional testing services that comply with customer and regulatory requirements
- Ensure that all personnel are competent and qualified for the tasks they perform, and that all personnel familiarize themselves with quality system documentation in order to implement the policies and procedures in their work, professionally and effectively perform dimensional testing services to produce accurate and precise results
- Consistently comply with ISO/IEC 17025 to ensure quality dimensional testing services, and to continually improve the effectiveness of the Quality Management System.
- Comply with all legal and other requirements that apply to the organization's operations
- Maintain and fulfill commitment to impartiality of laboratory activities
- Maintain and fulfill commitment to confidentiality of its customer information obtained or created during the performance of laboratory activities.

Customer focus and quality objectives have been defined and included within the Management system, so as to ensure that the services are fully compliant.

Matthew Lewis
Laboratory Manager